

IRN 31038

Dear Customer,

### **M1 junction 39 noise barrier installation – update**

As Highways England's contractor in Yorkshire and North Lincolnshire. We're writing to provide an update on work to install noise barriers at junction 39 of the M1.

We're pleased to advise the work is now completed and all traffic management on this stretch of road has been removed. We might need to return to address any minor 'snagging' issues, but we'll let you know if we need to do any more work that might affect you.

We'd like to take this opportunity to thank you for your patience throughout the work. We understand at times some of the work might have been noisy and apologise if you were affected by this.

The barrier, which is the first of its type to be installed in this country, did take a little longer than we originally planned because of unforeseen issues that needed to be resolved as they happened we do regret if this delay has caused any.

Despite these issues, we hope that you are now experiencing positive benefits from the innovative barrier and will continue to do so many years.

Your feedback is important to us and will help us to learn lessons for any similar work in other locations.

If you'd like more information, please contact Highways England on 0300 123 5000 or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk).

Yours sincerely  
For and on behalf of A-one+



Karen Gaunt  
Customer and Stakeholder Relations Manager